



TOP TENG
WALLS & CEILINGS

CAPABILITY
STATEMENT

COMPANY OVERVIEW

Top Teng has emerged as a prominent provider of plasterboard walls and ceilings solutions, together with our tiling services along with our sister company Metro Balustrades, our organisation caters towards the building industry with a diverse range of specialists.

After expanding our presence in numerous building departments, we now offer a wide range of services and have retained capabilities in-house. This enables us to handle substantial volumes of work on a monthly or yearly basis, ensuring cost-effective delivery of value.

Our commitment to excellence and customer satisfaction is ingrained in every aspect of our operations, as we deliver tailored end-to-end solutions to meet the unique needs of each project.

OUR CORE VALUES

SAFETY

Prioritising the safety of our team and clients through strict adherence to safety protocols.

QUALITY

Dedication to delivering impeccable craftsmanship and products, ensuring utmost client satisfaction.

INTEGRITY

Conducting business with honesty and integrity, fostering trust and transparency.

INNOVATION

Embracing innovation to stay ahead of industry trends and meet evolving client needs.

Plasterboard Walls and Ceilings

Specialising in top-notch gyprock solutions for walls and ceilings, ensuring impeccable craftsmanship and attention to detail.

High-Quality Balustrade Manufacturing and Installation

Expertise in design, fabrication, and installation of premium balustrade systems, prioritising elegance, and safety.

All-round Tiling Experts

Specialising in providing services that deal with bathroom tiling, ground anything along the line within the residential and commercial industry that require tiling.

SPECIALISTS

CORE COMPETENCIES:

Plasterboard Ceiling and Wall Installations:

- » Expert residential plasterboard installations in large project.
- » Capable of handling over 150 houses per month during peak periods, ensuring timely completion with superior craftsmanship.
- » Skilled team dedicated to achieving flawless finishes and structural integrity.

Design, Manufacture, and installation of Balustrades

- » Create aesthetically pleasing and functional balustrade designs that meet both safety and regulatory requirements.
- » Capable to manage T1 & T2 commercial project
- » Provide balustrade proof testing & Issue a certificate

Tiling Services:

- » Proficient in comprehensive tiling solutions for bathrooms, kitchens, and living areas.

- » Capacity to manage 70-80 houses monthly for tiling projects, maintaining precision and meeting project deadlines.
- » Utilisation of premium materials and advanced techniques for lasting aesthetic appeal and durability.

Experience and Track Record:

- Over 20 years delivering reliable services to homeowners, builders, and contractors.
- Participated in numerous display homes and received multiple Master builder awards
- Successfully completed projects of various scales, showcasing adaptability and expertise.

Commitment to Quality and Client Satisfaction:

- Dedicated to exceeding client expectations through superior craftsmanship and proactive project management.
- Proven ability to deliver projects on schedule and within budget parameters.
- Emphasis on clear communication and transparency throughout every project phase.

VISION STATEMENT

MISSION: Our mission is to deliver superior plasterboard, tiling and balustrade solutions that surpass industry standards in quality and safety, while fostering enduring partnerships with our clients.

VISION: To be acknowledged as the preeminent provider of plasterboard walls, ceilings, and balustrades, celebrated for our dedication to craftsmanship, innovation, and customer service excellence.

STANCE: At Top Teng, we position ourselves as dedicated partners, actively collaborating to address project challenges. Drawing on our extensive expertise, we offer practical recommendations, implement effective solutions, and deliver exceptional results no matter the difficulty.



KEY PEOPLE



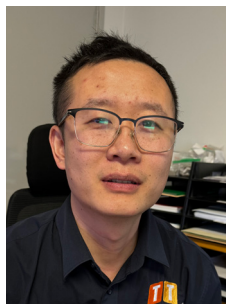
David is a seasoned Construction Manager with over 30 years of industry experience. Known for his hands-on approach, he ensures project success through diligent site supervision and proactive management. David's reliability and commitment to quality have consistently delivered projects on time and within budget, earning him a reputation as a trusted leader in construction management.



Felicity Han, with nearly 20 years in the industry, excels as a General Manager overseeing office operations and client relations. Known for her effective management and client-focused approach, she ensures smooth operations and sustained client satisfaction.



Brian (Operation Manager - Metro Gate & Balustrades) : manage the daily management of our balustrade manufacturing and installation processes. With around 30 years of industry experience, he continuously brings a wealth of expertise to uphold the highest quality standards, ensure efficient project management, and achieve exceptional client satisfaction.



Ian (Operation Manager - Top Teng Walls & Ceiling): he began in a hands-on role and has progressively grown into management, now oversees daily operations for wall and ceiling projects. With nearly 20 years of industry experience, he ensures high-quality work, efficient project management, and exceptional client satisfaction.

Customisation and Flexibility:

At Top Teng, we understand that every project is unique, and we pride ourselves on our ability to offer customised solutions to meet the specific requirements of our clients. Whether it's adapting designs to suit architectural specifications or accommodating special requests, our team is committed to delivering solutions that align with our clients' vision and goals.

Quality Assurance:

Quality is at the heart of everything we do at Top Teng. We have stringent quality control measures in place at every stage of the project, from material selection to installation and finishing. Our dedication to excellence ensures that every product and service we deliver meets the highest standards of quality and durability.

Customer Satisfaction:

At Top Teng, customer satisfaction is paramount. We prioritise open communication, proactive problem-solving, and responsive customer service to ensure a positive experience for our clients at every step of the project. Our goal is not just to meet but to exceed our clients' expectations, earning their trust and loyalty for years to come.

Industry Recognition:

Top Teng has earned recognition and accolades within the industry for our commitment to excellence, innovation, and customer service. We are proud recipients of awards and certifications that underscore our dedication to quality, safety, and professionalism.

Commitment to Sustainability:

As part of our commitment to environmental responsibility, Top Teng employs sustainable practices and materials wherever possible. We actively seek ways to minimise our ecological footprint and contribute to a greener, more sustainable future for generations to come.

Conclusion:

At Top Teng, we stand ready to be your trusted partner for all your plasterboard and balustrade needs. With our comprehensive capabilities, unwavering commitment to quality, and dedication to customer satisfaction, we are confident in our ability to deliver exceptional results that surpass your expectations. Partner with us today and experience the Top Teng difference.

PROJECT GALLERY





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